



चौधरी रणबीर सिंह विश्वविद्यालय, जीन्द  
**Chaudhary Ranbir Singh University, Jind**  
(Established by the State Legislature Act 28 of 2014 and  
recognized by UGC Act 1956 U/S 2(f) & 12-B )



## NOTIFICATION

In pursuance of the guidelines on Examinations and Academic Calendar in view of COVID-19 Pandemic issued by the University Grants Commission, New Delhi a Committee consisting of the following has been constituted for handling the grievances of the students of this University related to examinations and other academic activities arising due to this pandemic:-

- |                                |  |                  |
|--------------------------------|--|------------------|
| 1. Dean Academic Affairs       | <a href="mailto:daa@crsu.ac.in">daa@crsu.ac.in</a>           | 01681-241018     |
| 2. Controller of Examinations  | <a href="mailto:coe@crsu.ac.in">coe@crsu.ac.in</a>           | 01681-241003,043 |
| 3. Deputy Registrar (Academic) | <a href="mailto:academic@crsu.ac.in">academic@crsu.ac.in</a> | 01681-241027     |

## REGISTRAR

Endst.No. CRSU/2020/Spl./106-131

Dated : 12.05.2020

Copy of above is forwarded to the following for information and necessary action:-

1. Secretary, University Grants Commission, Bahadurshah Zafar Marg, New Delhi.
2. All Deans of Faculties, Chaudhary Ranbir Singh University, Jind.
3. All Chairpersons/Incharges, UTDs, Chaudhary Ranbir Singh University, Jind.
4. System Analyst, Chaudhary Ranbir Singh University, Jind with the request to upload the notification on the University Website.
5. P.A. to Vice Chancellor (for kind information of the Hon'ble Vice-Chancellor), Chaudhary Ranbir Singh University, Jind.
6. P.A. to Registrar (for kind information of the Registrar), Chaudhary Ranbir Singh University, Jind.

*Satyam*  
Deputy Registrar(Admin.) 12/05/2020



**UNIVERSITY GRANTS COMMISSION  
BAHADURSHAH ZAFAR MARG  
NEW DELHI-110 002**

No.F.1-1/2020(Secy)

10<sup>th</sup> May, 2020

**PUBLIC NOTICE**

**REDRESSAL OF GRIEVANCES RELATED TO COVID-19 PANDEMIC**

The UGC has issued Guidelines on Examinations and Academic Calendar in view of COVID-19 Pandemic on 29<sup>th</sup> April, 2020. Accordingly, all universities have been advised to plan their academic activities keeping in view the safety and interest of all stakeholders, giving highest priority to the health of all concerned, while adopting and implementing the Guidelines.

Universities have also been requested to establish a Cell for handling grievances of the students related to examinations and other academic activities arising due to this pandemic and notify the same to the students.

Further, the UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic:

1. A dedicated **Help Line Number: 011-23236374** has been set up.
2. An email address: **covid19help.ugc@gmail.com** has been created.
3. Students can also lodge their grievances on the existing Online Students Grievance Redressal Portal of UGC at **[https://www.ugc.ac.in/grievance/student\\_reg.aspx](https://www.ugc.ac.in/grievance/student_reg.aspx)**
4. A Task Force has been constituted at UGC to monitor concerns/ grievances of students, teachers, and institutions, and redress them accordingly.

All the Universities and colleges are requested to upload a copy of this public notice on their official websites and also share it with the teaching and student community via e-mail and other digital media.

**(Prof. Rajnish Jain)**  
**Secretary**